



Information Sheet

WHAT IS RSI LOYALTY CLUB?	<ul style="list-style-type: none"> ▪ RSI Loyalty Club is a new retail loyalty offering that rewards individuals for every purchase. Members earn RSI Club points for every purchase in Plaza Senayan Showroom. ▪ Members will also enjoy the benefits of being an RSI Loyalty Club member.
WHAT'S IN IT FOR MEMBERS?	<ul style="list-style-type: none"> • Exclusive discount privileges • Earn points for every purchase • One account per member with one number • Access to exclusive members-only offers and promotions • Access to Personalization services • Special membership voucher
WHAT DO MEMBERS EARN?	<ul style="list-style-type: none"> • Rp 1.000 Points for every Rp. 100.000 qualifying spend
WHAT WILL BE THE REGISTRATION PROCESS?	<ul style="list-style-type: none"> • This loyalty program is only applicable to all retail consumers. Our Sales Assistants from Plaza Senayan Showroom will be in-charge of enrollment and transaction updates.
WILL THE POINTS EVER EXPIRE?	<ul style="list-style-type: none"> • All points will expire after 12 months if there's no account activity.
WHERE DO MEMBERS REDEEM THEIR POINTS?	<ul style="list-style-type: none"> • Members may redeem their points through Plaza Senayan Showroom or via our website using a special voucher code, royalsindo.com
WHERE TO GO IF YOU NEED ASSISTANCE	<ul style="list-style-type: none"> • RSI LC Help Desk: Email: yourlifestyle@royalsindo.com HP: +62 813 83836525 T: +62 21 5725166 • Store Location: Plaza Senayan Level 2 Unit 203 Jalan Asia Afrika No. 8 Jakarta 10270

Membership Levels

Membership Types	Classic	Prestige
Discount	5%	10%
Qualifying Spend	Rp. 10.000.000	Rp. 50.000.000
Renewal Minimum Spend	Rp. 50.000.000 annually	Rp. 300.000.000 annually
Birthday Bonus Points	Double Points	Double Points
Complimentary Gift Wrapping	Standard	Premium with Ribbon
Complimentary Engraving	Min. Purchase of Rp. 10.000.000 Text (limit to 30 characters)	Min. Purchase of Rp. 5.000.000 Text & Logo (limit to 30 characters)
Special Voucher (Annually)	Rp. 500.000	Rp. 1.000.000

Subject to change without prior notice. Terms & conditions apply.

Remarks:

*Classic members who have not made a transaction in 3 (three) consecutive years will be deactivated.

** Complimentary engraving is limited to a maximum of 30 standard block characters for the Classic member per day. The Prestige member enjoys complimentary engraving comprising a maximum of 30 standard block characters and a logo engraving per day.

***Special voucher may be claimed upon membership enrollment (after first qualifying spend transaction)

Key Features and Benefit Description

Benefits	Description
1. Tiers	There are two tiers in this program that are classified as Classic and Prestige. These statuses will be awarded to members that have successfully satisfied the membership criteria for the particular Loyalty level.
2. Discounts	Classic members will enjoy 5% discount. Prestige members will enjoy 10% discount. Terms and conditions apply. Discount is applicable from the second transaction onwards after membership has been activated.
3. Qualifying Spend	Qualifying spend must be in single receipt to be registered as a privileged member. A Classic member is eligible to be upgraded to Prestige member once the qualifying spend has been met in a single receipt.
4. Membership Renewal	Classic members are required to spend a gross minimum of Rp. 10.000.000 annually to maintain this membership. Prestige members are required to spend a gross minimum of Rp. 50.000.000 annually to maintain this membership. The start date of this annual period is calculated based on the month the membership was created. Member that did not qualify for a renewal will be downgraded or membership and benefits may be suspended.
5. Point Redemption Period	Points may be redeemed all throughout the year.
6. Birthday Points	Members will receive double points on any transaction made during the actual date of birth. The birthdate must be entered into the system during registration to enable double points to be processed.
7. Complimentary Engraving	For a minimum purchase of Rp. 10.000.000, Classic members will receive free logo and/or text engraving (limit to 30 characters) For a minimum purchase of Rp. 5.000.000 Prestige members will receive free logo and/or text engraving (limit to 30 characters)
8. Complimentary Gift Wrapping	Classic members will receive standard gift wrapping at no cost Prestige members will receive premium gift wrapping with ribbon at no cost
9. Special Voucher	Classic members will receive a special voucher worth Rp. 500.000 upon registration Prestige members will receive a special voucher worth Rp. 1.000.000 upon registration All vouchers will have validity period and may not be used in conjunction with other promos.